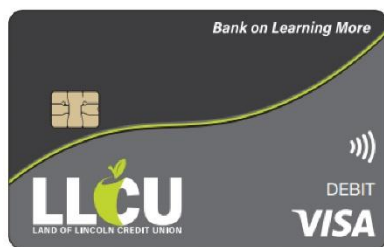


IMPORTANT DEBIT CARD INFORMATION

Exciting news! Your new LLCU Contactless Debit Card will arrive in the mail very soon!

If you currently have a Williamsville State Bank & Trust debit card, you will automatically be reissued a new LLCU Debit Card. Your new LLCU Debit Card is a contactless card and will look like the images below:



What is a Contactless Card?



A **contactless card** is a debit card that allows you to make a payment simply by tapping or hovering the card near a payment terminal instead of swiping or inserting the card. The benefit of a contactless card is a faster transaction, no need for signing or entering a PIN, and increased security. Each tap creates a unique, one-time security code that keeps your account number safe from hackers.

When can I expect to receive my new debit card and when can I begin using it?

**EXPECTED ARRIVAL BY MAIL:**

Your new Debit Card should arrive via USPS mail sometime between Sept. 21st - 25th.

IMPORTANT NOTE: It will arrive in a non-descript, blank white envelope.

This is done for security purposes, but please be sure not to discard.



ACTIVATION & USE:

You will not be able to activate and use your new LLCU debit card until Monday, Sept. 28th at 8:00a.m. Until this date and time, you should continue to use your WSBT debit card.

To activate on Monday, Sept. 28th, simply call the phone number listed on the sticker adhered to your new card. Follow the prompts given on the call to activate fully.

- Please see reverse side for more information. -

What should I do if I received my new debit card but it has incorrect information?



No worries! If you receive your new LLCU debit card and it contains any incorrect information on the card, simply bring the new card to the nearest LLCU branch on Monday, Sept. 28th and we will provide you with an instant issue debit card.

What should I do if I have not received my new LLCU debit card by Monday, Sept. 28th?



If you have not yet received your new debit card by Monday, Sept. 28th, simply stop by your nearest LLCU branch and we will be able to provide you with an instant issue debit card during your visit.

OTHER IMPORTANT DATES TO REMEMBER:

Friday, September 25th <i>Beginning at 2:00p.m.</i>	The Springfield, Williamsville & Sherman LLCU branches will close early at 2:00p.m. WSB Online Banking will no longer be available beginning at 2:00p.m.
Saturday, September 26th Sunday, September 27th	ALL LLCU Branches will be CLOSED & LLCU ONLINE BANKING UNAVAILABLE.
Monday, September 28th	ALL LLCU Branches will re-open with regular business hours. LLCU Online Banking will be restored. WSB Members should activate and begin using their new LLCU debit card. WSB Members should login and enroll in LLCU Online Banking.



REMINDER:

Visit www.llcu.org/welcome-WSBT for the latest updates and Frequently Asked Questions.

CONTACT US:

Call Branch Direct: (217) 698-9728
Solutions Center (Toll Free): 1-844-222-7788
General Email: llcu@llcu.org
Live Chat (during normal hours): www.llcu.org